OTS Appoints Mary M. Santiago Human Capital Officer

Washington, D.C. -- The Office of Thrift Supervision (OTS) announced today the appointment of Mary M. Santiago as the agency’s Human Capital Officer. Santiago is overseeing all aspects of the human capital function at the OTS, including human resources, training, personal and physical security, and facilities management and operations. She will report to Scott M. Polakoff, OTS Deputy Director and Chief Operating Officer.

"We are pleased to have Mary joining our OTS management team. She brings many years of banking agency experience, encompassing a wide range of disciplines within the new human capital function at the OTS," stated Polakoff.

Santiago has extensive experience in human resources departments at the federal banking agencies. She worked for the Office of the Comptroller of the Currency (OCC) for the last five years, most recently as Senior Advisor for Workforce Strategy and Director of HR Solutions. Prior to that, she worked at the Federal Deposit Insurance Corporation for 12 years, holding various positions in human relations and training. Santiago began her career in the banking regulatory environment at the Atlanta Regional Office of the Federal Savings and Loan Insurance Corporation in 1988.

Among her accomplishments, Santiago received an Outstanding Performance Award from the National Association of Hispanic Federal Executives in 2004 for her accomplishments in designing and implementing learning centers in OCC districts. Santiago holds a master's degree in Human Resource Development from Marymount University. She is also a graduate of the Federal Executive Institute's "Leadership for a Democratic Society" and is a certified Lean Six Sigma Green Belt.

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The Office of Thrift Supervision, an office of the Department of the Treasury, regulates and supervises the nation's thrift industry. OTS's mission is to ensure the safety and soundness of, and compliance with consumer protection laws by, thrift institutions, and to support their role as home mortgage lenders and providers of other community credit and financial services. OTS also oversees the activities and operations of thrift holding companies that own or control thrift institutions. Copies of
OTS news releases and other documents are available at the OTS web page at www.ots.treas.gov.